



Covid-19 Update 6 | Sep 30, 2021

The Company would like to inform all related stakeholders that SERMAX is operating at a limited 60% Capacity although we are qualified to work at 100% Capacity. More than 90% SERMAX Staffs were fully vaccinated by Oct 1, 2021. We want to inform all customers, vendors and resident contractors that we are trying to do our best to minimize any disruption to our businesses.

The Company stresses again that we will not tolerate behaviors that would put another person's health in danger. All SERMAX Staff are to observe 3W SOP strictly whenever and wherever they are and not just in SERMAX Offices.

As we are part of the **Essential Services** supply chain and with increase staff at work in the office in the coming months, we are hoping to catch up with our products/services deliverables. We have a few vendors whom have stated increase delivery lead time due to supply chain and logistical issues. Our Sales Team is always reachable and would be providing updates for any potential delay or increased delivery lead time.

Currently, our office operating hours are from 9.00am to 5.00pm because of safety and security issue. With inter-state and inter-district travel ban still being enforced except for **Essential Services** work related matter, our Team will communicate with the customers to get the necessary approvals to travel inter-state and inter-district to deliver our services.

We thank you for your support, patience and understanding during this unprecedented time. We hope everyone is healthy and well, getting booster shots soon and follow the 3W SOP strictly in order to break the current infection chain.

SERMAX Management