



Covid-19 Update 5 | May 25, 2021

The Company would like to inform all stakeholders related to SERMAX that there were Covid-19 positive cases among SERMAX Staff's family members in the past two weeks. Inadvertently, this has caused one of our staff being diagnosed as a Covid-19 Asymptomatic Case while another still waiting for the test result at the time of writing. Both staffs have since been advised to self-quarantine at home by following 3W SOP strictly even at home. MOH/KKM has contacted both staffs and their family members for contact tracing and follow up.

The first staff who was an asymptomatic case has last entered SERMAX Berjaya Park Office (BP Office) on May 10. The Company has asked him to self-quarantine at home immediately when we learned his wife was being confirmed as a positive case on May 11. MOH/KKM has contacted him for screening a week later on May 18 and the result came back as an asymptomatic case on May 20, the Company has taken the following measures.

- All staffs who were working in the BP Office from May 10 to May 20 were being instructed to take RT-PCR Test. As at the time of writing, all staff test results came back negative. Note: That shown the importance of 3W SOP.
- BP Office to close from May 21 to May 27, and to resume operation on May 28.
- BP Office will do deep cleaning and sanitizing on May 25.

The second staff, a close contact case at the time of writing, has last entered SERMAX Kota Kemuning Office (KK Office) on May 19. He has close contact with his family members, who tested positive later, on May 20. In this case, there is no need for KK Office to close and business operation will be as usual. He is currently self-quarantine at home while waiting for MOH/KKM to follow up.

With the current Government's MCO 3.0+ SOP, SERMAX fully adhere to the SOP of 60% workforce capacity in the office at any one time. SERMAX would like to inform all customers, vendors and resident contractors that we are trying to do our best to minimize our disruption to our business and your businesses. We will act transparently and share information as and when required.

The Company stresses one more time that we will not tolerate behaviors that would put another person's health in danger. All SERMAX Staff are to observe 3W SOP strictly wherever they are and not just in SERMAX Offices.

As we are part of the **Essential Services** supply chain and with increase staff at work in the office, we are hoping to catch up with our products/services deliverables. We have a few vendors that has stated increase delivery lead time due to supply chain and logistical issues. Our Team is always reachable and would be providing updates for any potential delay or increased delivery lead time.

During the current MCO 3.0+, our offices operating hours are from 9.00am to 5.00pm because of safety and security issue. With inter-state and inter-district travel ban still being enforced except for **Essential Services** work related matter, our Team will communicate with the customers to get the necessary approvals to travel inter-state and inter-district to deliver our services.

We thank you for your support, patience and understanding during this unprecedented time. We hope everyone is staying safe and healthy, getting vaccination soon and follow the 3W SOP strictly in order to break the current infection chain.

SERMAX Management